## **Return Form**



## **Return Address:**

## Sender information:

Diamor Trading GmbH Aderstrasse 33 4850 Timelkam AUSTRIA

| Order number            |  |
|-------------------------|--|
| Full name               |  |
| Address                 |  |
| City                    |  |
| State                   |  |
| Zip Code                |  |
| E-Mail                  |  |
| Phone no. for questions |  |
|                         |  |

Dear Client!

I want:

We very much regret that our delivery did not satisfy your expectations and you decided to exchange or return your delivery. Used goods are excluded from revocation. For this purpose, please use this return form, so we can process your case as fast as possible. Please be aware to always stamp your shipment adequately.

As we want to develop and improve constantly, please let us know the reasons for your return:

| Article Number | Article | Size | Amount | Reason for return |
|----------------|---------|------|--------|-------------------|
|                |         |      |        |                   |
|                |         |      |        |                   |
|                |         |      |        |                   |
|                |         |      |        |                   |
|                |         |      |        |                   |

| Reasons for return:  |                    |                                       |    |                         |
|--|--------------------|---------------------------------------|----|-------------------------|
| 1. Article fitting   | 2. Article damaged | <ol><li>Article not ordered</li></ol> | 4. | Wrong article delivered |
| <ol> <li>5. Article delivered twice</li> <li>9. Article delivered to late</li> </ol> | 6. Article flawed  | 7. Don't like article                 | 8. | Wrong size delivered    |

In the case of a refund, the originally used means of payment and transaction will be used, except if explicitly communicated otherwise with you.

[] Voucher

[] Substitute delivery

| Paid by: | [ ] Credit card | [] PayPal | [] Prepayment | [] Invoice (Klarna) |
|----------|-----------------|-----------|---------------|---------------------|
|----------|-----------------|-----------|---------------|---------------------|

## Bank account for a possible refund:

| Account holder |  |
|----------------|--|
| Bank name      |  |
| BIC            |  |
| IBAN           |  |

Date:\_\_\_\_\_ Signature:\_\_\_\_\_

[] Money returned